



Anglophone East School District

District scolaire anglophone Est

100, rue Westmorland St., Suite 100, Moncton, NB E1C 0G1

Tel. / Tél. : 506-856-3222 | Fax / Téléc. : 506-856-3224 | Email / Courriel : asdeinfo@nbed.nb.ca | asdeast.nbed.ca

Enhanced Care Coordination Program

In partnership with the Department of Early Education and Childhood Development, the Department of Health, and Extra-Mural Program this program is to provide support and coordination for students with medical needs and the staff who interact with them daily. This can include students with complex routine care, diabetes, asthma, epilepsy, anaphylaxis, and more.

Care coordination in schools provides improved access to care, holistic care, a reduction of hospital admissions, and personalized care for learners. Care coordination has been shown to improve patient, family and health system outcomes.

The Enhanced Care Coordination nurses support school staff to provide necessary healthcare tasks to support students' inclusion in an educational setting. They will facilitate any necessary teaching or training for school staff so they can appropriately support the student.

ECCS Nurses are not located in schools and do not provide direct nursing care.

Their role includes:

- **Coordinating** resources to enable students to attend school safely.
- **Advising** on the need for school-based health services and evidence-informed practices.
- **Developing** Health Policy 704 documents with families, teaching resources and tools.
- **Educating** school staff through training and professional development to:
 - perform/support healthcare tasks as outlined in the Health Policy 704.
 - create safe, accessible, and equitable environments.
- **Facilitating** program planning for students with healthcare needs.
- **Liaising** with students, families, school staff, healthcare partners, and community supports such as the diabetic clinic, Neil Squire Society, mental health resources, and more.

Students with medical conditions will be contacted by the Extra-Mural Program or the School District however, if you believe your student requires time-sensitive support (e.g. new diagnosis, surgery), please reach connect with the Health Support Services Officer, Emma MacMillan at emma.macmillan@nbed.nb.ca.



Anglophone East School District

District scolaire anglophone Est

100, rue Westmorland St., Suite 100, Moncton, NB E1C 0G1

Tel. / Tél. : 506-856-3222 | Fax / Téléc. : 506-856-3224 | Email / Courriel : asdeinfo@nbed.nb.ca | asdeast.nbed.ca

FAQs– Enhanced Care Coordination in Schools

1. What is the Enhanced Care Coordination in Schools (ECCS) Program?

The Enhanced Care Coordination in Schools (ECCS) Program is an integrated partnership between the Department of Early Education and Childhood Development (EECD), the Department of Health, the Extra-Mural Program, and the New Brunswick school districts.

The objectives of the ECCS Program are to support students with health conditions who require school staff to support the management and/or emergency care of their health condition to attend school. It also aims to provide coordinated services and communication between the schools and healthcare. This program is available for all students with health needs in New Brunswick. Students need a New Brunswick Medicare Card and a primary care physician to be formally admitted in the program. However, students may be referred into the program if a New Brunswick Medicare Card has been applied for and they are registered with NB Health Link.

2. What is Policy 704?

The [Health Support Services Policy 704](#) is a province-wide policy that defines the standards and procedures required for the provision of health support services to students while they are the responsibility of the public education system.

There are three appendices in Policy 704 that are relevant for parents to familiarise themselves with [C Essential Routine Services](#), [D Extreme Allergy Management](#), and the [Handbook for Type 1 Diabetes Management in Schools](#). These documents are commonly known as a School Health Plan. This is a student-specific document that outlines the student's, guardian's and school's responsibilities related to a student's medical needs in the school settings. These are reviewed annually and created through collaboration with guardians, school staff, and medical professionals. This is required for all students with medical needs, even if they are not in the ECCS Program

3. Who needs a completed Health Plan?

Any student with a healthcare condition that has healthcare needs that must be met during school or *may* need to be met in an emergency care situation.

Common healthcare conditions include, but are not limited to:

- Anaphylaxis
- Seizures
- Diabetes
- Tube feeding
- Heart conditions



Anglophone East School District

District scolaire anglophone Est

100, rue Westmorland St., Suite 100, Moncton, NB E1C 0G1

Tel. / Tél. : 506-856-3222 | Fax / Téléc. : 506-856-3224 | Email / Courriel : asdeinfo@nbed.nb.ca | asdeast.nbed.ca

4. Why would my student need support from this program?

Students will benefit from this program as it is improved access to personalized healthcare, supports holistic care, and promotes preventative care. The nurses support the creation and maintenance of the Health Plans. Furthermore, staff supporting the student will also have an increased level of support and training relating to the student's needs, ensuring that the student is receiving the care they require.

5. What is the nurse's role in this program?

The ECCS nurses are employed by the Extra-Mural Program across New Brunswick. They do not provide direct nursing care to students however, given their expertise they support school staff in providing necessary healthcare tasks to support students' inclusion in an educational setting. Every public school has access to a ECCS nurse.

The ECCS nurses facilitate any necessary teaching and training for school staff so they can appropriately support the student, in collaboration with education and healthcare partners.

6. Why am I asked to provide consent?

Consent is required so a referral can be made to the ECCS Program for the student. By consenting to the program, the ECCS nurses will be able to review the student's health records and request information from other healthcare partners to ensure the student is receiving the best support possible while at school.

Consent also allows for relevant personal information and personal health information to be accessed and used by the education and health systems, as required.

7. Who can consent?

Guardians of students at any age, are encouraged to be involved in the ECCS Program.

A student aged 16 or older, with capacity, can consent to being referred to the ECCS Program and can sign their own Policy 704 Health Care Plan.

8. How long is consent valid?

The consent into the program is valid from date of verbal consent until the student graduates or until consent is withdrawn.

9. How can I withdraw consent? What would that mean?

Yes, you can withdraw your consent at any time by advising the ECCS nurse involved or the school who will inform the Health Support Services Officer. By withdrawing consent, the student will no longer receive support through the Extra-Mural Program and staff will not be able to be trained by Extra-Mural



Anglophone East School District

District scolaire anglophone Est

100, rue Westmorland St., Suite 100, Moncton, NB E1C 0G1

Tel. / Tél. : 506-856-3222 | Fax / Téléc. : 506-856-3224 | Email / Courriel : asdeinfo@nbed.nb.ca | asdeast.nbed.ca

Program staff nor contact with concerns regarding the student. The student will continue receive necessary supports while at school.

10. How can parents or guardians sign their student up for these services?

Students can be referred to the program through the school system. Please let your school's resource team know that you are interested in the program or reach out to your district's health support services coordinator.

Primary care physicians, physiotherapists, social workers and others involved in the student's care can also refer the student to the program.

11. Is there a cost associated with the program?

There is no cost to families for opting into this program.

12. Who provides these health services (nurses, counselors, therapists)? Are the staff licensed and trained?

The service is led by the Enhanced Care Coordinators with the Extra-Mural Program. These coordinators are Registered Nurses (RN) and Licenced Practical Nurses (LPN). They can refer students to other health services like physiotherapy, occupational therapy, mental health, respiratory therapy, and more if required. These healthcare professionals are all licensed and trained for working with youth.

13. What happens if a student needs urgent care?

If a student needs urgent care, the Emergency Plan that was created and agreed upon in the Health Services Support Policy 704 will be followed by the school.

If there is a need for higher levels of support temporarily (e.g. post-surgery) the ECCS Team may be able to increase level of support on a case-by-case basis.